

# DEFINING GLOBAL LIVING



A Member of CapitaLand



*Our heritage of  
homely hospitality*

*Your stay experience*

## *Defining Global Living*

Our heritage of homely hospitality helps you to settle into your new city quickly so you waste no time enjoying your spacious new home.

Discover your second home at any of our three distinct serviced residence brands – Ascott, Citadines & Somerset.

*No matter how you  
prefer your stay experience.  
No matter where you are.  
Because life is about living.*



## *Exclusive*

Ascott's exclusive residences offer refined luxurious city living in modern elegant apartments located in the heart of some of the world's most vibrant cities.



## Vibrant

For the independent traveller, Citadines Apart'hotel is the ideal home in the city offering comfortable spaces and flexible services to suit your global lifestyle.



## Balanced

There is no place like home. Step into a Somerset Serviced Residence and feel the warmth of family, friends and familiar faces.



## *World of Ascott*

For 30 years, Ascott has helped many relocating executives and families to settle in comfortably into new cities across Asia Pacific, Europe and the Gulf region.



*With an insider's knowledge to the city and understanding what it takes to make a resident feel at home, Ascott has the right touch to make you feel welcomed no matter where you are.*



## ASIA PACIFIC

**AUSTRALIA**  
Hobart  
Melbourne  
Perth

**CHINA**  
Beijing  
Chengdu  
Chongqing  
Dalian  
Foshan  
Guangzhou  
Hangzhou  
Hefei  
Hong Kong  
Macau  
Nanjing  
Shanghai  
Shenyang  
Shenzhen  
Suzhou  
Tianjin  
Wuhan  
Wuxi  
Xiamen  
Xi'an

**INDIA**  
Ahmedabad  
Bangalore  
Chennai  
Gurgaon  
Hyderabad

**INDONESIA**  
Bali  
Jakarta  
Surabaya

**JAPAN**  
Kyoto  
Tokyo  
& 8 other cities

**LAOS**  
Vientiane

**MALAYSIA**  
Cyberjaya  
Kuala Lumpur  
Kuching  
Nusajaya  
Petaling Jaya

**MYANMAR**  
Yangon

**PHILIPPINES**  
Manila

**SINGAPORE**  
Singapore

**SOUTH KOREA**  
Seoul

**THAILAND**  
Bangkok  
Sri Racha

**VIETNAM**  
Danang  
Hai Phong City  
Hanoi  
Ho Chi Minh City

## EUROPE

**BELGIUM**  
Brussels

**FRANCE**  
Bordeaux  
Cannes  
Ferney Voltaire  
Grenoble  
Lille  
Lyon  
Marseille  
Montpellier  
Nice  
Paris  
Strasbourg  
Toulouse

**GEORGIA**  
Tbilisi

**GERMANY**  
Berlin  
Frankfurt  
Hamburg  
Munich

**SPAIN**  
Barcelona

**UNITED KINGDOM**  
London

## GULF REGION

**BAHRAIN**  
Bahrain

**OMAN**  
Muscat

**QATAR**  
Doha

**SAUDI ARABIA**  
Jeddah  
Riyadh

**UNITED ARAB EMIRATES**  
Dubai

## *Peace of mind*

Your safety and privacy are paramount to us. That's why you will find that our residences are installed with 24-hour security surveillance systems with closed-circuit TV. In many cities, these are supplemented with security personnel within the premises.

Electronic key cards in most properties ensure that only residents gain access to the lifts and apartment floors. So you will always have a peace of mind with Ascott.

## *A place to call home*

With 30 years of experience in helping relocating executives and their families settle into new cities, we know that it takes more than a comfortable bed to feel at home. Our local knowledge and experience help executives set up their support system in a new environment easily.

From opening a new bank account to finding the right pillow to rest on, residents can rely on our inside knowledge of the city to put the pieces together quickly. And whether you are staying for 2 weeks or 2 years, you will enjoy the sense of community as friendships are forged with neighbours and staff over residents' activities or just a cup of coffee.

There is no place like home and you can find it at an Ascott residence.



## *Your corner of the world*

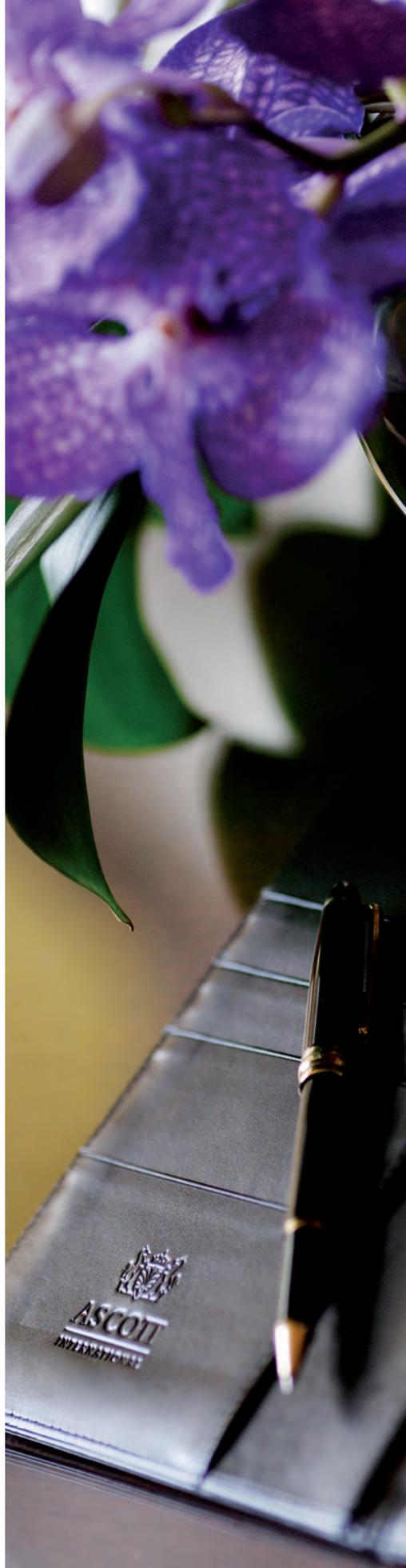
Relocating to a new city presents itself a myriad of exciting new discoveries and different challenges. Yet at the end of a work day, there is one thing we all look forward to – going back to a place where we can kick back and relax. With separate living and dining spaces and a fully functional kitchen, you will find the space to feel comfortable – your own space in the big city. It is not surprising then to find that more discerning leisure travellers of today are also choosing to stay at our spacious serviced residences.

## *Service from the heart*

When it comes to service, The Ascott Limited takes the matter to heart. As the largest global serviced residence owner-operator in Asia Pacific, Europe and the Gulf region, we are the industry leaders in understanding and supporting our guests in their lifestyle choices and aspirations as they work and live around the world.

The Ascott Heartware philosophy is a promise to deliver uncompromising service to all residents in every one of our properties. Our efficient, personalised service has won the accolades of many guests, encouraging us to set the bar even higher.

Every staff member is carefully selected and trained. They know intuitively when to step forward to offer assistance and when to work their magic in the background. We know it is important to give our guests the space to feel comfortable and relaxed, yet to be discreetly available when required.





*Exclusive*  
GLOBAL LIVING





## *Defining Exclusive Living*

You experience a distinct feeling of exclusivity when you walk into an Ascott residence. And that is hardly surprising to guests familiar with our serviced residences. With a lobby ambience that is more akin to a private residence than a hotel, you are welcomed by a sense of serenity when you return to an Ascott. With services tailored to meet the needs of senior executives and industry leaders, you will be delighted by attentive service that is managed with discretion.



*Where attentiveness  
and efficiency are  
tempered with discretion*

As an individual who expects no less than the highest standards of service combined with exclusive and luxurious living, you'll find a ready welcome at Ascott The Residence.

Step inside your Ascott residence and as the city ebbs away, you can indulge in the privacy of your own space.





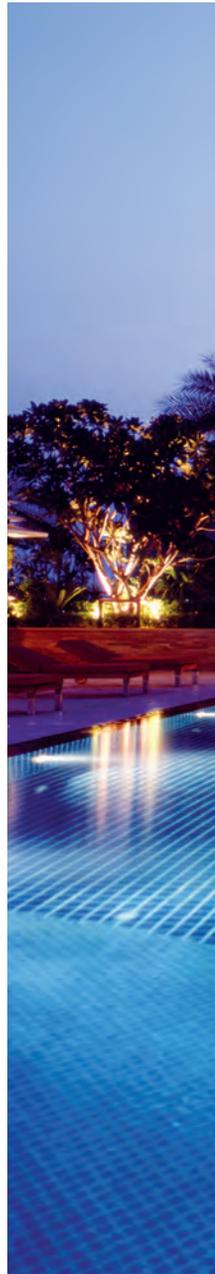
*Minutes from the city yet  
miles from everyone*



## *Nestle in the lap of luxury*

Each lavish living space features classic detailing – from the plush interiors and fabric choices to the elegant furnishings and carefully chosen trimmings and fixtures. The classic décor is complemented by state-of-the-art amenities, to create a luxurious harmony of comfort and sensorial tranquility set in generous living spaces.

*We believe in providing only the quintessential levels of comfort that will have you relaxed and recharged, and functioning at peak performance*









## *A level of service you've come to expect*

At Ascott The Residence, a suite of efficient business support services is available to assist you, including our 24-hour reception staff and secretarial services. For larger or more formal meetings, our business centre or meeting rooms are available for your use.

Upon conclusion of your business discussions, you may entertain a business guest in the privacy of your own living room, or unwind at the residents' lounge.

## *Ascott The Residence Refined, luxurious city living*





Vibrant  
GLOBAL LIVING

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## *Defining Vibrant Living*

When it comes to personalised conveniences for savvy and vibrant individuals on the go, nothing comes close to a Citadines Apart'hotel. An oasis of calm in key bustling cities, you have the flexibility to decide on a range of services and amenities to suit your lifestyle and budget. Choose to have daily or weekly housekeeping, breakfast in-house or out, broadband in your living room or WiFi in the lobby. Modern comforts, business connectivity and customised services – Citadines Apart'hotel is your ideal home in the city.



## *Define your own experience*

Life is a constant buzz. As you zip from city to city, our global network of fully-equipped serviced apartments across Europe and Asia Pacific affords you the freedom to navigate the world for business, pleasure or spontaneous travel.

Our cleverly configured spaces and flexible services menu is ideal for your personalised stay experience. Enjoy the privacy of your own apartment while enjoying the convenience of a hotel.





*Live the way you want*





## *Make it your own space*

At Citadines, the multi-functional living room can hold a business meeting, a cocktail party or a yoga mat with equal ease.

With broadband internet and IDD access, cable TV to channel breaking world news, and an international multi-plug to power all your accessories, it is easy to stay well-connected whether you are a road warrior or travelling for fun. Whenever it is time to call it a day, the space can easily convert from home office to bedroom for some quiet rejuvenation.

*Just like home –  
with space to live, breathe and dream*

## *Discover the wonders of your city*

With the comforts and flexibility built into your stay, you will be settling down in no time and out of the door to discover the latest entertainment, cultural, shopping and culinary wonders.

The breathtaking Louvre Museum, cosmopolitan Shanghai Bund and bustling night bazaars of Bangkok are just some of the attractions right within the Citadines neighbourhoods. With such great locations, every savvy world traveller will enjoy our properties – close to the heart of the city and within easy reach of all that matter.

So step outside and feel the city vibes. And at the end of the day, the comfort of your Citadines Apart'hotel is waiting for you.

## *Citadines Apart'hotel Your home in the city*







# Balanced

GLOBAL LIVING

Balanced  
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## *Defining Balanced Living*

Designed with families in mind, our Somerset serviced residences provide relocating executives the space and security to build a warm and comfortable home.

Moving a family to a new city brings about many changes. And you can rely on our warm, caring staff to help you and your family ease quickly and comfortably into your new environment. From finding the right schools to preparing a home-cooked meal, our staff will provide you with the assistance you need.



## *Where you will always feel at home*

Be charmed by the signature touches that will make you feel right at home the moment you step in through the door.

Our warm and friendly staff are always on hand to help with our local knowledge and you can join in a wide range of social, cultural and lifestyle activities, especially designed to help you integrate into the local culture.

Life is more than just work – you are assured of an enriching experience that provides you with the right balance between work and living.

Whether you prefer the pulsating beat of the city or relishing the tranquility of the suburbs, we ensure that all your accommodation needs are met and your stay with us is truly memorable.





*Whatever your  
accommodation needs  
we have a residence  
that is just right for you*





## *Your stylish home away from home*

A studio or a three-bedroom apartment, with the assurance that every interior detail has been carefully seen to, every need taken care of – so you will feel perfectly at ease, and at home.

Our well-appointed spacious residences are the ideal companions to your global lifestyle.

Home-styled environments include fully-equipped kitchens, separate dining areas and spacious living areas to modern and business services such as WiFi connectivity. You can now work, entertain and relax within the privacy of your own living space.

So come home to Somerset Serviced Residence, and return to a haven of rest that refreshes both your mind and body after a long day.

*Indulge in the comfort of elegant  
living spaces and yet be close  
to all that matters*





## *Living the Somerset experience*

You can always find comfort and contemporary living in a Somerset serviced residence. Situated in highly centralised locations, you are never far from entertainment and dining options or other amenities that matter.

Hang out with the children in the playroom, organise a barbecue with the neighbours or trade recipes at the residents' lounge.

Power up in the gym or just have some down time by the pool. The many recreational possibilities offer you and your family everything you need to feel at home.

## *Somerset Serviced Residence Helping you balance life's elements*







The Ascott Limited is a member of CapitaLand. It is the largest international serviced residence owner-operator with more than 290 properties in over 100 cities spanning more than 25 countries across the Americas, Asia Pacific, Europe and the Middle East. It operates three award-winning brands *Ascott*, *Citadines* and *Somerset*.



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Reservations: (65) 6272 7272 or  
1800 272 7272 (Singapore toll-free)  
GDS chain code: AZ



## DEFINING GLOBAL LIVING



At Ascott, we embrace practices that optimise guest experience while improving resource efficiencies and minimising environmental impact. We hope our efforts will forge a sustainable future for generations to come.

